# MENDA TECHNICAL BULLETIN TB-4010 :

# **Application Instructions** Reztore™ ESD Hand Lotion







Figure 1. Reztore™ ESD Hand Lotion, Item No. 35660, ready-to-use 8 oz. bottle

# **Description**

Menda Reztore™ ESD Hand Lotion, item 35660, is specially formulated for use in the electronic manufacturing environment. Per ESD Handbook TR20.20 paragraph 5.3.2.4.3 Test Procedure, "If the [wrist strap test] resistance is still too high, dry skin might be the problem. Dry skin conditions can be resolved by applying moisturizing lotion on the wrist and repeating the resistance test again. The moisturizing lotion should be one that is compatible with process requirements." The moisturizing hand lotion can be used to enhance the effectiveness of ESD control wrist straps, particularly for individuals with dry skin. It will absorb immediately into the skin without interfering with grip or dexterity. The lotion is free of chemicals that may adversely affect solderability or cause corrosion of electronic components. Reztore™ ESD Hand Lotion is available in 8 oz. plastic bottles, sold in cartons of twelve bottles.

Reztore™ ESD Hand Lotion can also be used with ESD footwear. Per ESD Handbook TR20.20 section 5.3.3.5 Common Testing Problems "Occasionally, footwear may indicate a high resistance. Outside of the shoe material itself being a contributor to high resistance, the wearer's skin (if dry), heavy or insulative socks, or the absence of a sweat layer due to differences in temperature between the inner surfaces of the shoes and the wearer's feet.

# **General Guidelines**

Reztore<sup>™</sup> antistatic hand lotion can be applied to hands and wrists to increase the conductivity of the skin and reduce skin dryness. It is not recommended for application to the face. The lotion is chemically and biologically stable and is free of soaps, glycerin, lanolin, free-salts, silicone and mineral oil. Avoid contact with eyes. If eye contact occurs wash with

# **Directions**

Apply a small amount of Reztore™ ESD Hand Lotion onto the palm of the hand. Using your hands, rub the lotion into skin areas which are either dry or where increased conductivity is desired, especially on the wrists where the wrist strap will be in direct contact. Gently rub the lotion into the skin until it is absorbed. Remove the excess lotion with a towel.

# **Specifications**

Viscosity: 6000 Brookfield 20 Speed Spindle #4

Color: White Odor: Pleasant :Hq  $7.5 \pm .5$ 

**Contaminants:** No soap, lanolin, free-salts, silicones, or

mineral oil

% Solids:  $10 \pm 2\%$ 

Package: 8 oz. plastic squeeze bottles, one quart

bottles with pumps, or one gallon

bottles with pumps

Passes three freeze-thaw cycles Freeze:

3651 Walnut Avenue, Chino, CA 91710

Phone: (909) 627-2453 • Fax (909) 755-8848 • Web Site: www.mendapump.com

TB-4010 6/07 Page 1 of 3

# Features - Benefits

- Moisturizing formula improves wrist strap contact with skin and relieves chapping and insulating dry skin
- Free of contaminants so that nothing is transferred to the work
- Non-acidic to prevent corrosion of electronic components
- Contains aloe vera, moisturizers, and vitamins to promote healing and help achieve healthier hands and mails
- · No lanolin, silicone, mineral oil, or insulators that will contaminate electronic components

**NOTE:** Reztore<sup>™</sup> ESD Hand Lotion does not have a set life span. The chemicals are not known to degrade over time when stored at the proper temperature conditions as stated in the Material Safety Data Sheet. We also recommend that this product be stored in its original container and be sealed when not in use.

## **Limited Warranty**

Menda expressly warrants that for a period of one (1) year from the date of purchase, Reztore™ Hand Lotion will be free of defects in material (parts) and workmanship (labor). Within the warranty period, the product will be tested, repaired, or replaced at Menda's option, free of charge. Call our Customer Service Department at 909-627-2453 for a Return Material Authorization (RMA) and proper shipping instructions and address. Include a copy of your original packing slip, invoice, or other proof of purchase date. Any unit under warranty should be shipped prepaid to the Menda factory. Warranty repairs will take approximately two weeks.

### **Warranty Exclusions**

THE FOREGOING EXPRESS WARRANTY IS MADE IN LIEU OF ALL OTHER PRODUCT WARRANTIES, EXPRESSED AND IMPLIED, INCLUDING MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE WHICH ARE SPECIFICALLY DISCLAIMED. The express warranty will not apply to defects or damage due to accidents, neglect, misuse, alterations, operator error, or failure to properly maintain, clean or repair products.

#### Limit of Liability

In no event will Menda or any seller be responsible or liable for any injury, loss or damage, direct or consequential, arising out of the use of or the inability to use the product. Before using, users shall determine the suitability of the product for their intended use, and users assume all risk and liability whatsoever in connection therewith.

3651 Walnut Avenue, Chino, CA 91710 Phone: (909) 627-2453 • Fax (909) 755-8848 • Web Site: www.mendapump.com

TB-4010 Page 2 of 3

EC-Material Safety Data Sheet, according to 91/155EC

Date: April 1, 2003

#### Reztore<sup>TM</sup> ESD Hand Lotion

#### 1. IDENTIFICATION OF THE PRODUCT AND OF THE ENTERPRISE

Chemical name: Reztore<sup>TM</sup> ESD Hand Lotion

Manufacturer Desco Industries, Inc. 90 Hudson Road

Canton, MA 02021

U.S.A.

(781) 821-8370 **Emergency** Phone:

(781) 575-0172 Fax:

#### 2. INFORMATION ON INGREDIENTS/COMPOSITION

Ingredients	Weight	CAS-No.	TLV-value	R-Phrases
Water	60-100	7732-18-5	none	none
Propylene Glycol	1-5	57-55-6	none	none
Stearic Acid	1-5	57-11-4	none	none
Cetyl Alcohol	1-5	36653-82-4	none	none

None of the components of this product are on the SARA Title III Section 313

Inventory

Health 1 **HMIS Rating** Reactiviy 0

Flammability 0 Personal Protection None

#### 3. HAZARDS IDENTIFICATION

Eyes May cause irritation, tearing, or blurred vision. Skin May cause slight irritation of the skin. May cause nausea and vomiting. Ingestion

Inhalation None known.

4. FIRST AID MEASURES

Flush with water for at least 15 minutes. Contact a Eve Contact

physician if irritation persists.

Skin Contact Wash with soap and water. Wash clothing before reuse. Cotnact a physician if irritation persists. Ingestion Drink several glasses of water. Induce vomiting.

Contact a physician.

Inhalation Move subject to fresh air. Contact a physician if

irritation persists.

# 5. EXTINGUISHING MEASURES

Proper Extinguishing Media N/A Protective Clothing N/A

# 6. MEASURES TO EXPOSURE OF PRODUCT

Personal Precautions None needed **Environmental Precautions** None known

Cleaning Procedures Mop with soap and water. Flush with copious

amounts of water.

7. HANDLING AND STORAGE

Handling No special precautions need be taken.

Store above 40°F to prevent freezing. Warm to melt. Storage The maximum recommended storage temperature is

120°F. Keep container tightly closed.

## 8. EXPOSURE CONTROL/PERSONAL EXPOSURE

Control Parameters None Other Regulations None Measures For Technical Control None Respiratory Protection None Hand Protection None Eve Protection None

Other Protective Equipment Evewash station

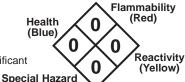
Work/Hygienic Practices Wash hands before eating

# NFPA Designation 704

Degree of Hazard

4 = Extreme 1 = Slight3 = High0 = Insignificant

2 = Moderate



#### 9. PHYSICAL AND CHEMICAL PROPERTIES

Form	Viscous liquid	Solubility in water	Complete
Color	White lotion	Vapor Pressure (mmHg)	N/A
Smell	Light peach scent	Vapor Density (air = 1)	N/A
pН	6.5 - 7.5	Density at 20°C	N/A
Boiling Point	>200°F (100°C)	Specific Gravity (H20 = 1)	1.01
Melting Point	>150°F	Inflammability Classification a	ccording to
Flash Point at °C	Noncombustible	EC-regulations "non-flammable"	Ü
Inflammability Limits	N/A	Ignition Temperature	N/A
(vol.% in air)	N/A	Evaporation Rate	N/A

#### 10. STABILITY AND REACTIVITY

Stability/Reactivity Stable product at normal conditions.

Conditions to avoid Temperatures above  $49^{\circ}\text{C}/120^{\circ}\text{F}$  and below  $1^{\circ}\text{C}/34^{\circ}\text{F}$ 

Materials to avoid Hazardous Decomposition

### 11. TOXICOLOGICAL INFORMATION

Acute toxicity No data available on the product.

Special Effects None Known

#### 12. ECOLOGICAL INFORMATION

No environmental hazards have been reported or known

Mobility The product is aqueous and will be separated in

aqueous conditions

Degradability N/A Bioaccumulation Not likely Ecotoxicity None known Reference to BimSchV N/A

Hazard Classification Non Hazardous

# 13. DISPOSAL CONSIDERATIONS

Ensure the disposal is in accordance with local Product

authorities

Hazardous Waste Number Nonregulated

# 14. TRANSPORT INFORMATION

This product is not flammable or sensitive to shock. Transport according to local

regulations

# 15. REGULATORY INFORMATION

Physical/Chemical Non-flammable

Risk-phrase (R22): Harmful if swallowed; (R36): Irritating to the

(S2): Keep away from children; (S7): Keep Safety Phrase

containers well closed; (S25): Avoid contact with eyes; (S46): If swallowed, seek medical advice immediately and show this container or label.

**EU Classification** This product does not have to be classified according

to the EU Regulations.

(67/548/EEC-88/379/EEC)

# 16. OTHER INFORMATION

Further Information None

The information given in this publication has been worked up to the best of the knowledge of Desco Industries Inc., as well as taking into consideration the applicable laws and regulations. We cannot anticipate all conditions under which this information and our products or the products of the manufacturers in combination with our products may be used. We accept no responsibility for the results obtained by the application information or the safety and suitability of our product or combination with other products. Users are advised to make their own tests to determine the safety and suitability of each such product or product combination for their own purposes. Unless otherwise agreed in writing, we sell the products without warranty, and buyers and end users assume responsibility and liability for loss or damage arising from the handling and use of our products, whether used alone or in combination with other

3651 Walnut Avenue, Chino, CA 91710

Phone: (909) 627-2453 • Fax (909) 755-8848 • Web Site: www.mendapump.com

TB-4010 Page 3 of 3

© 2007 DESCO INDUSTRIES INC